

2002 Kelowna Citizens Survey



Please take a few minutes to share your thoughts on the programs and services offered by the City of Kelowna. Your input will help us make important decisions on future spending. Please note all respondents are guaranteed complete anonymity. Respondents who wish to provide their first name and phone number are eligible for a Prize Draw and winners will be notified in September.

Please return your survey in the enclosed stamped envelope by July 26, 2002. Thank you for your help!

Roadways & Transportation

Please indicate your choice with an "X":

1. How satisfied are you with the following City of Kelowna services:

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
Road surface condition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of sidewalks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sidewalk maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street sweeping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street signage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street snow removal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Number of traffic signals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Timing of traffic signals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Number of streetlights	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street light maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Number of bicycle lanes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bicycle lane maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public transit service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall: Roads & Transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. If 'VERY DISSATISFIED', please specify: _____

3. How often do you use the following methods of transportation?

	Every Day	A few times per week	A few times per month	A few times per year	Never
Personal vehicle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public transit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Car pool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bicycle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walk/Rollerblade	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Which of the following Transportation issues are most important to you? (MARK ALL THAT APPLY)

Need more left turn signals/lanes <input type="checkbox"/>	Reduce Highway 97 congestion <input type="checkbox"/>
Synchronise traffic lights <input type="checkbox"/>	Reduce Okanagan Bridge congestion <input type="checkbox"/>
Need more bicycle lanes <input type="checkbox"/>	Need more bus routes <input type="checkbox"/>
Improve parking downtown <input type="checkbox"/>	Improve sidewalks <input type="checkbox"/>
Resurface existing roads <input type="checkbox"/>	Roads/transportation services are sufficient <input type="checkbox"/>
Other: _____ <input type="checkbox"/>	

5. Are you aware that the Provincial Government is responsible for Okanagan Lake Bridge, Hwy 33, and Hwy 97 (Harvey Avenue)?

Yes No

OFFICE USE ONLY

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Environmental Services

6. How would you rate your level of satisfaction with the following:

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
Two-bag-per-week garbage limit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Garbage collection services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Yard waste collection program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Curbside recycling collection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recycling depots	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Drinking water quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recreational water quality (lakes)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street storm drainage (capacity)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Air quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Protection of habitat & natural areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall: Environmental Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. Are you aware of the initiatives the City has taken to protect our watersheds?

Yes No

8. Are you aware that street and parking lot storm water runoff enters a piped system that may discharge into nearby creeks and/or Okanagan Lake?

Yes No

9. What priority do you feel Council should place on improving the quality of storm water runoff? (through increased monitoring, capital improvements to capture sediment and pollutants, and/or expanded education programs)

High priority Medium priority Low Priority Uncertain

10. Should the City initiate additional regulations to limit open burning?

Yes No

11. In the past year has anyone in your household experienced negative health effects due to local air quality?

Yes No Uncertain

12. The Glenmore Landfill is currently closed on Sundays. If the City opened the Landfill on Sundays would you use it?

Yes No Uncertain

13. If there was an additional fee to use the Landfill on Sundays would you do so?

Yes No Uncertain

14. Currently yard waste is collected for 2 weeks in the fall and 2 weeks in the spring. Would you support an increase in the number of yard waste collection weeks?

Yes No

PLEASE TURN OVER →

Parks, Leisure & Cultural Services

15. How would you rate your level of satisfaction with the following:

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
Condition of beach parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition of parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition of sportsfields	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition of arenas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of beach parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of sportsfields	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of arenas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of cultural activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parkinson Recreation Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Apple Bowl Stadium	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mission Softball Complex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kelowna Family Y	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kelowna museums	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kelowna Art Gallery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kelowna Community Theatre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall: Parks, Leisure & Cultural Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

16. In the past year which of the following have you visited? (MARK ALL THAT APPLY)

City Park <input type="checkbox"/>	Waterfront Park <input type="checkbox"/>	Mission sportsfields <input type="checkbox"/>
Gyro Beach <input type="checkbox"/>	Mission Creek Greenway <input type="checkbox"/>	Rutland sportsfields <input type="checkbox"/>
Rotary Beach <input type="checkbox"/>	Parkinson Rec. Centre <input type="checkbox"/>	Kelowna museums <input type="checkbox"/>
Knox Mountain <input type="checkbox"/>	Kelowna Family Y <input type="checkbox"/>	Memorial Arena <input type="checkbox"/>
Apple Bowl <input type="checkbox"/>	Kelowna Art Gallery <input type="checkbox"/>	Community Theatre <input type="checkbox"/>

17. What is your favourite municipal park?

City Park <input type="checkbox"/>	Waterfront Park <input type="checkbox"/>	Mission Creek Greenway <input type="checkbox"/>
Gyro Beach <input type="checkbox"/>	Ben Lee Park <input type="checkbox"/>	
Rotary Beach <input type="checkbox"/>	Knox Mountain <input type="checkbox"/>	Other: _____ <input type="checkbox"/>

18. In the past year has someone in your household played in a sports league on City fields/parks?

Yes No

19. The City has limited dollars available for purchasing new parkland. Please rate the importance of purchasing each of the following types of parks:

	Very Important	Somewhat Important	Somewhat Unimportant	Very Unimportant	Don't Know
Beach parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Neighbourhood parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sportsfields	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Natural open spaces & trails	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dog parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

20. Do you agree or disagree with the following statements:

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Parks are clean & well maintained	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Another pool is needed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Another recreation centre is needed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kelowna's tourism industry is dependent on our beaches and parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cultural, sportsfield & stadium facilities have a positive impact on tourism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

21. Would you prefer an increase, decrease or no change in the number of these parks:

	Increase	Decrease	No Change
Parks allowing dogs on leash	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks allowing dogs off leash	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks where no dogs are allowed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

22. Should the City allow dogs on leash in all parks? Yes No

Planning & Development Services

23. How would you rate your level of satisfaction with the following:

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
Heritage preservation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social planning initiatives	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Commercial/Industrial signage on Highway 97	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Design standards for commercial, industrial & multi-family buildings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Landscaping standards for commercial, industrial & multi-family buildings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall: Planning & Development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

24. In the downtown area Bernard Avenue currently carries 2 lanes of traffic in each direction from Richter Street to Water Street. Consideration is being given to reducing this section of Bernard to one lane of traffic in each direction with left turn lanes at each intersection, allowing for wider sidewalks and more sidewalk cafes. Would you support these changes?

Yes No Don't know

25. As the population of Kelowna grows would you like to see:

Limits on the spread of new stores/businesses further north along Highway 97
 No limits on the spread of new stores/businesses further north along Highway 97
 Don't know

26. How often do you purchase goods or services from the following areas:

	Every Day	A few times per week	A few times per month	A few times per year	Never
Downtown	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rutland	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
South Pandosy (Mission)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Capri/Guisachan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Glennmore	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hwy 97 corridor (includes Springfield & Orchard Park)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other Kelowna locations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Communications/Public Consultation

27. How would you rate your level of satisfaction with the following:

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
Local media coverage of City issues & events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information generated by the City about issues and events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Opportunities for citizen input	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility of City Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility of City Councillors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
City Staff customer service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Voice mail at City facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall: Communications/Public Consultation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

28. Please indicate your top three choices for providing input on important City issues. (MARK TOP 3 ONLY)

Telephone surveys <input type="checkbox"/>	Mail-in surveys <input type="checkbox"/>
Citizens committees <input type="checkbox"/>	Focus groups <input type="checkbox"/>
Letters to Mayor and Council <input type="checkbox"/>	Open houses <input type="checkbox"/>
Appearance at Public hearings <input type="checkbox"/>	Other: _____ <input type="checkbox"/>

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29. Please indicate your top three methods to receive information from the City of Kelowna on important issues. (MARK TOP 3 ONLY)

Daily Courier <input type="checkbox"/>	Capital News <input type="checkbox"/>	Shaw Cable <input type="checkbox"/>
CKOV <input type="checkbox"/>	Silk FM <input type="checkbox"/>	City website <input type="checkbox"/>
Sun FM <input type="checkbox"/>	Bullet <input type="checkbox"/>	City newsletter <input type="checkbox"/>
CBC Radio <input type="checkbox"/>	Power 104 <input type="checkbox"/>	City brochures <input type="checkbox"/>
Castanet.net <input type="checkbox"/>	CHBC TV <input type="checkbox"/>	Other: _____ <input type="checkbox"/>

30. Do you currently have access to the Internet...

at home? Yes No
at work? Yes No

31. Have you visited the City of Kelowna website (www.city.kelowna.bc.ca)?

Yes No

32. If 'YES' – which information sources on the City website have you accessed? (MARK ALL THAT APPLY)

General information about City operations <input type="checkbox"/>	News releases <input type="checkbox"/>
Official Community Plan Information <input type="checkbox"/>	Current projects <input type="checkbox"/>
Council meeting agendas <input type="checkbox"/>	Current job postings <input type="checkbox"/>
Council minutes <input type="checkbox"/>	Bylaws <input type="checkbox"/>
Other: _____ <input type="checkbox"/>	

33. Are you aware that Monday afternoon City Council meetings are broadcast on Shaw Cable 11 on Wednesdays and Saturdays at 11am, and Sundays at 7pm?

Yes No

34. How often do you view?

Don't view 1-5 times/year 6-12 times/year Over 12 times/year

35. Would you prefer *live* coverage of Council meetings? Yes No

36. Would you like to see the Tuesday evening meeting of City Council broadcast on Shaw Cable 11 as well?

Yes No

Protective Services

37. How would you rate your level of satisfaction with the following:

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
Bylaw enforcement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community policing stations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire Department	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
RCMP Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall: Protective Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

38. Please rate the importance of each of the following areas for Bylaw Enforcement:

	Very Important	Somewhat Important	Somewhat Unimportant	Very Unimportant	Don't Know
Commercial vehicles in residential areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dog control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Illegal signs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Illegal suites	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Noise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parking enforcement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Unsightly premises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

39. Do you agree or disagree with the following statements:

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Kelowna has adequate bylaw enforcement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kelowna has adequate policing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

40. Are you aware of the community safety camera on Queensway Avenue?

Yes No

41. Do you agree with the RCMP's use of community safety cameras as a crime prevention tool?

Yes No Don't know

42. Do you have a dog(s)? Yes No

43. Would you support significantly increased fees to retrieve a dog from the pound, if the dog found roaming free has proven aggressive tendencies?

Yes No

44. In the past year has anyone in your household:

	Yes	No	Uncertain
Felt threatened by a dog in a public area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Been bitten/injured by a dog in a public area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Utilities

45. Which Utility provides your water?

Black Mountain Irrigation District <input type="checkbox"/>	City of Kelowna <input type="checkbox"/>
Glenmore-Ellison Improvement District <input type="checkbox"/>	Rutland Waterworks <input type="checkbox"/>
South-East Kelowna Irrigation District <input type="checkbox"/>	Other <input type="checkbox"/>

46. Do you have an in-home water treatment system to improve water quality?

Yes No

47. How often do you buy bottled water for drinking?

Always Occasionally Never

48. Would you be prepared to pay higher water rates to reduce the risk of water-borne disease outbreaks?

Yes No

Other Services

49. How would you rate your level of satisfaction with the following:

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
Kelowna tourism promotion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kelowna International Airport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Okanagan Regional Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

50. In the past year how many times have you used:

	None	1-2	3-5	6-10	11+
Kelowna International Airport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Okanagan Regional Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

51. Do you agree or disagree with the following statements:

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
The Library has an adequate book supply	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promotion of tourism should be left to private business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Setting Priorities

52. Please rate the importance of each of the following services provided by the City of Kelowna.

	Very Important	Somewhat Important	Somewhat Unimportant	Very Unimportant	Don't Know
Communication/Public Consultation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Environmental	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks, leisure and cultural	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Planning & Development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Protective (police, fire)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Roadways and Transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Utilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

53. Would you support a referendum for the City to borrow \$5 million dollars for the purpose of parkland acquisition & development?

(Cost would be approx. \$13.25 for the average home/year over 15 years)

Yes No Uncertain

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Setting Priorities (con't)

54. In your opinion, what is the single MOST important issue that the City of Kelowna will face over the next 5 years?
(PROVIDE ONE ISSUE ONLY) Don't know

55. If the City was forced to reduce its budget, which three services do you think should be reduced? (MARK 3 ONLY)

- | | |
|--|--|
| Communication/public consultation <input type="checkbox"/> | Protective (police, fire) <input type="checkbox"/> |
| Environmental <input type="checkbox"/> | Roadways & transportation <input type="checkbox"/> |
| Parks, leisure and cultural <input type="checkbox"/> | Utilities <input type="checkbox"/> |
| Planning & development <input type="checkbox"/> | Other: _____ <input type="checkbox"/> |

56. Would you like to see increased funding for any of the following?

- | | Yes | No | Uncertain |
|----------------------------|--------------------------|--------------------------|--------------------------|
| Arts and cultural programs | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Crime prevention | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Environmental programs | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improved transit service | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| New roadway development | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park purchases | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Recreational services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Sanitary sewer | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Street drainage | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

57. Please indicate the level of support the City should provide in developing tourism in the following areas:

- | | Major | Moderate | Minor | None |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| Agricultural tourism | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Convention tourism (eg: trade conventions) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cultural tourism | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Event (major) tourism | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Recreational tourism | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Sports (organized) tourism | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other: _____ | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

58. If faced with the following choices, which direction would you want City Council to take over the next year? (CHOOSE 1 ONLY)

- Improve levels of service and increase taxes
- Maintain current levels of service and taxes
- Lower levels of service and reduce taxes
- Don't know
- Other: _____

Kelowna's 100th Birthday

59. Are you aware that 2005 is Kelowna's 100th birthday?
Yes No

60. To commemorate our centennial year in 2005 the City is planning to hold various events. Please rate the importance of the following:

- | | Very Important | Somewhat Important | Somewhat Unimportant | Very Unimportant |
|---------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Centennial festivals | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Centennial parades | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Centennial fireworks | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Centennial concerts | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Sporting events with centennial theme | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Official homecoming celebration | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

61. How long should the centennial celebration last?

- 1 week 1 month All summer All year

About You*

*Please note that responses are used to get an overall profile of all respondents & will be held strictly confidential.

62. In which area of Kelowna do you live?

- | | | |
|--|---------------------------------------|---------------------------------------|
| Central Kelowna <input type="checkbox"/> | S.E. Kelowna <input type="checkbox"/> | Black Mt. <input type="checkbox"/> |
| Glenmore <input type="checkbox"/> | Mission <input type="checkbox"/> | Ellison area <input type="checkbox"/> |
| Dilworth <input type="checkbox"/> | Rutland <input type="checkbox"/> | McKinley <input type="checkbox"/> |

63. Please indicate your gender: Male Female

64. How long have you lived in Kelowna?

- | | |
|---|---|
| Less than 1 year <input type="checkbox"/> | 11-15 years <input type="checkbox"/> |
| 1-5 years <input type="checkbox"/> | 16-20 years <input type="checkbox"/> |
| 6-10 years <input type="checkbox"/> | More than 20 years <input type="checkbox"/> |

65. Do you own or rent your current residence? Own
Rent
Other: _____

66. What best describes your residence?

- | | |
|--|---|
| Single family dwelling <input type="checkbox"/> | Town house <input type="checkbox"/> |
| Duplex, triplex, fourplex <input type="checkbox"/> | Apartment or suite <input type="checkbox"/> |
| Modular/mobile home <input type="checkbox"/> | Other: _____ <input type="checkbox"/> |

67. How many people, including yourself, live in the household?

- | | |
|-----------------------------------|---|
| 1 person <input type="checkbox"/> | 3-4 people <input type="checkbox"/> |
| 2 people <input type="checkbox"/> | 5-6 people <input type="checkbox"/> |
| | 7 or more people <input type="checkbox"/> |

68. Please indicate your age: 18-24 55-64
25-34 65-74
35-44 75-84
45-54 85+

****Additional Suggestions or Comments****

THANK YOU FOR YOUR HELP!

Contest Entry

Completed surveys will be eligible for 1 of 3 prizes:

E 4 Tickets to a Kelowna Rockets Hockey Game

E Dinner for 2 at Kelsey's Restaurant

E 2 Tickets to a live performance at the Kelowna Community Theatre

Contest winners will be announced in September.

First Name: _____

Phone Number: _____

Good Luck!